What Services Do I Pay for and Get When Paying my Utility Bill?

Utility Bill payments pay for your consumption and use of the water system, (wastewater system (sewer), surface water (carrying water away from streets, parking lots and yards in way that does not pollute our water), and use of streets. The money collected is also used to pay for operations, maintenance and capital improvement costs for the City's utility systems.

Through the bills customers pay, the City is able to provide clean, safe drinking water, safe streets for travel, and remove used water (wastewater) from your home. In order to do this in a legally sound, cost effective and efficient way which practices good stewardship of our financial and natural resources and environment, the City engages in different engineering, public works, financial management, and education programs.

Thank you for being a member of the Lake Oswego community and a ratepayer as well as for your value in quality and efficient services. Below are the direct services that are provided through City Utilities, all of which are in and make up the Public Works Department. Administrative services, that serve both property tax and utility funded programs (such as Finance, Human Resources, Information Technology ... are not included in the links below).

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  - Engineering Division

    Engineering Counter Hours:

    The Engineering counter is open from 8:00 am to Noon, Monday through Friday. To

    The core purpose of the Engineering Division is to provide quality engineering services for the City of Lake Oswego consistent with environmental values, safety standards and the needs of the community.

    read more

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- Healthy Watersheds Program

  The City's Healthy Watershed's Program is the lead program in the City's efforts to protect water quality. The Healthy Watersheds program also provides technical expertise and guidance to all City departments to ensure implementation and compliance with the NPDES Permit, TMDL Water Quality Management Plans, and other surface water related issues.

  read more

-

  Lake Oswego Interceptor Sewer Project

  The Lake Oswego Interceptor Sewer Project is complete, right on time and under budget.

  read more

- Lake Oswego Tigard Water Partnership

  Lake Oswego's key water supply facilities – the water intake on the Clackamas River and the water treatment plant in West Linn – are more than 45 years old. Over the years the City of Lake Oswego has continued to invest in its water supply system through upgrades, replacements, and maintenance. This has allowed the City to keep water rates low.

read more

- Streets

  The Lake Oswego Street System includes more than 178 miles of streets, 32 traffic signals and 23.7 miles of pedestrian pathways. The streets are classified as major and minor arterials, major collectors, neighborhood collectors and local residential streets.

  read more

-

  Stormwater Program

  The City's new stormwater code and the Lake Oswego Stormwater Management Manual are now in effect. Manual files are available using the links below.

  read more

- Surface Water

  Surface Water Management Utility plans, designs, constructs, maintains, administers all City Surface Water conveyances and facilities, and the regulations for its control, as well as establishes standards for design and construction.

  read more

- Wastewater

  Wastewater Maintenance operates and maintains 206 miles of collection system with 13 major pump stations and 14 single-family pump stations. All of these assets eventually flow into the Tryon Creek Wastewater Treatment Plant operated by the City of Portland on Foothills Road.

  read more

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  - Water

    The City of Lake Oswego operates and maintains a Water Treatment Plant in West Linn, as well as a distribution system, a water conservation program, and a cross connection control program.

    read more

-
  - Water Conservation Program

    Water Conservation saves money, preserves wildlife habitat and makes sure there is enough water for all uses. Read on to find out how you can save indoors, outdoors, and all around your home or business.

    read more

-
  - Water Treatment Plant

    Our mission is to provide the citizens of Lake Oswego and surrounding areas with safe, pure, good tasting water at reasonable rates and adequate supply.

    read more

Web Links

Capital Improvement ProgramGetting Water Service Shut Off

Source URL (retrieved on *07/26/2016 - 2:56pm*):
http://ci.oswego.or.us/finance/what-services-do-i-pay-and-get-when-paying-my-utility-bill