

Water Line Protection Program

Alert Regarding Water Line Protection (insurance) Program

A few water customers have contacted the City regarding information about insurance for repairs or replacement to water supply lines. The City is in no way affiliated with the company offering such coverage and has had no involvement. The City does not endorse or have any partnership with any organizations offering this service. Questions regarding the information should be directed to the company listed in the material.

This is also a good reminder that the City is responsible for maintenance of the water service line between the street and your water service to the water meter. For questions about this maintenance, please contact Public Works - Operations at 503-635-0280.

The property owner is responsible for maintenance of the service water supply line from the water meter to the home and all water pipes and fixtures inside the home. Property owners may want to check with their insurance companies regarding coverage for these lines.

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