Power Outages

Be prepared for power outages - and remember flashlights are safer than candles!

Portland General Electric has [your guide for action](#) when the power goes out.

Report an outage

When your lights go out, let us know as soon as possible. If you speak with a customer service representative, it's helpful if you can provide any of the following information:

- Are your lights dim or out?
- Did you check your fuse or breaker box for blown fuses or tripped circuits?
- Are your neighbors' lights out?
- Is a power line down?
- Did a tree limb fall on a power line?
- Is there any damage to the utility pole?
- Are the streetlights out?
- Did you hear a noise?

Report an outage:

- Phone: Call 503-464-7777 (Portland) or 800-544-1795 to report a power outage or downed line through our automated system. You can also request a call back when power is restored. Please call only once to allow other callers to get through.
- Online: Go to PortlandGeneral.com/Outage to report a power outage or to get an update. You can also view a map and list of current outages by ZIP code.

More information

[Outage Map](#) - shows outages in the PGE service area.

[Outage List](#) - current outages, by county.

[More resources and advice](#) - including:

- What to do if you see a downed power line
- Find a dependable electrical contractor
- Tips on food storage and cooking during an outage
- Special instructions for life-support patients
- Surge protection for your home electronics
- Surge and power backup devices for business

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